

# STATKAS

## Terms and Conditions

By using this website: <https://statkas.com/>, you indicate that you have read and agree to all the following terms and conditions.

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### Definitions:

- **Student:** Any person who has paid a fee for consultation or assistance in completing research related to statistical data analysis and bioinformatics.
- **Researcher:** A person who practices and engages in scientific research.
- **Company:** A form of business organization. It is a legal entity representing an association of people, whether natural or legal, or a combination of both, with a specific purpose.
- **Organization:** An entity, such as a company, institution, or association, comprising one or more individuals with a specific purpose.
- **Visitor:** Any person browsing the website.

### 1. Rights of Our Website:

- a) We reserve the right to change any term of this agreement, or modify or add to it, without prior notice to the client or visitor. Any changes or modifications will be published and announced through the website's own accounts. The company is not responsible if the client or visitor does not stay updated with the latest developments on the website.
- b) Any changes in some policies or procedures will apply to all current or past beneficiaries.

### 2. Client and Visitor Obligations:

- a) The client or visitor must provide us with accurate data when registering on the website, such as: full name, email, country, city, mobile number, and any additional data we may need at any time. They must also update their information periodically in case of any changes and guarantee the accuracy of the data on the website.
- b) It is not allowed for the client or visitor to share account login details with any other party. The client is also prohibited from logging into the account from more than two devices. If additional logins are detected, the website reserves the right to take action according to applicable laws and regulations (e.g., banning the user, financial claims).

### 3. Services Provided:

- a) **Data Analysis:** Comprehensive analysis focusing on addressing the research question to achieve the desired goals.
- b) **Comprehensive Data Handling:** Our services cover all aspects of data management, including data collection, downloading, and preparation for analysis.
- c) **Custom Software Solutions:** We use various software tools and select the most appropriate ones according to the research or project required by the client, as per Article 1 of this agreement.
- d) **Statistical Analysis:** The analysis will be conducted based on all the information and data provided by the client. We are not responsible for any errors in the information provided by the client after the analysis has been completed or during its execution.
- e) **Additional Statistical Analysis:** If the client requests additional statistical analysis outside the initially agreed-upon scope, it will result in a change in prices. The client will be notified of the new details via the email address provided on our website.
- f) **Service Use:** The client or visitor may benefit from our services personally only. It is not allowed to sell, publish, or share any part of them with any other individual under any circumstances.
- g) **Refund Policy:** Refunds are not allowed under any circumstances once the project execution has begun.
- h) **Meeting Schedule:** An online meeting can be scheduled through the (ZOOM) platform. The client can choose the day and time that suits them within the agreed period through the StatKAS website mentioned at the beginning of this page. We are not responsible for the client's inability to attend the meeting for any reasons beyond the company's control, such as (client's internet outage, natural disasters, the client forgetting the meeting time, wars).
- i) **Project Delivery:** The project will be delivered according to the agreement between the statistical expert and the client.
- j) **Payment Terms:** The client is not entitled to request a refund of the amount paid or any part of it, nor can they refuse to pay the remaining amount due to changes in the research by the person responsible or due to a lack of desire to complete the research with us. We are not responsible if the client does not benefit from the project for any reason.

- k) **Advance Payment:** The client must pay 50% of the total project value before the project begins.
- l) **Final Payment:** The client must pay the remaining 50% of the total project amount after the project is completed and delivered to the client.
- m) **Legal Action:** The client must pay the full 100% of the project amount if the project is executed and the client refuses to continue for any reason. The company reserves the right to take appropriate legal action based on legitimate laws and regulations in the Kingdom of Saudi Arabia if the client refuses to pay.

#### **4. Payment Instructions:**

- a) **Electronic Payment:** Upon choosing electronic payment (Visa, MasterCard, installment service), you can immediately log into our website and start scheduling a meeting and choosing the appropriate meeting day and time.
- b) **Bank Transfer:** After verifying and processing the bank transfer, which may take 48 hours, you can log into our website and start scheduling your preferred appointment. If the transfer is not processed due to several factors (bank, country, accuracy of information), you can contact us via WhatsApp at +1 (263) 288-9309. We accept transfers only through the company's official account at the Saudi National Bank.

#### **5. Refund Policy:**

Refunds are not allowed in any of the following cases:

- a) The project has started.
- b) The client is unable to attend the meeting after payment or transfer for personal reasons.
- c) Violation of any of the terms of this agreement.
- d) Technical issues on the client's side that prevent them from responding or attending the meeting.
- e) Changes in the project or the client's misunderstanding of the research topic.

#### **6. General Policies:**

- a) While we strive at StatKAS to provide comprehensive and easy-to-use services, we disclaim any responsibility for clients who do not thoroughly read our policy. Therefore, you are responsible for verifying our terms and conditions and ensuring the transfer process to the bank designated for the company. The company will not bear any responsibility if the client does not take this material into account.

- b) If you have any comments regarding the website or the submitted file, you should contact us via the company's WhatsApp number +1 (263) 288-9309.
- c) We guarantee the confidentiality of client data and ensure that no third party has access to it except for the website staff. We also guarantee not to share or sell this data to a third party.
- d) Technical support will be ready to assist the client if there is a malfunction on our website through the WhatsApp number mentioned in point (2). If it is found that the problem is on the client's end, we are not obligated to resolve the issue, and the responsibility falls on the client.
- e) The client is not allowed to write any offensive comments or responses to the company or the person executing the project under any circumstances, and they will be held legally accountable if this occurs.
- f) We confirm that this is the official website of the institution, and there are no other websites with the same name. We also confirm that the only contact number is the one provided at the top of this policy under General Policies section number (2). Therefore, the institution will not be held responsible for any payments or transfers made to any entity other than us. We also confirm that StatKAS follows all regulations and procedures applicable in the Kingdom of Saudi Arabia. Accordingly, payment or transfer requests will not be made without an agreement between the client and the institution, and the transfer should be made to the institution's account as mentioned in the payment instructions section.